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What has been your best moment in business?

Identifying the best moment in your career is a trap. If you are going to truly lead as best you can, then you must believe that the best is yet to come. Otherwise, by definition, you've already reached your peak and heading down the slope to who knows where.

What is your secret to success?

Judge others as little as possible. You never know the full scope of their experience in life. Always communicate in ways that are open, honest, direct, constructive and positive. Look beyond the scope of your day-to-day work to learn more, and bring more into the vision and mission of your organization. Finally, you must believe that your workforce is your greatest asset, and you must behave and lead in ways that support that belief.

Who inspires you?

I'm greatly inspired by the privilege of witnessing the growth, development, and impact of colleagues over the years. I like to think I played even a small role in helping to open doors for them and providing them the support they need, in the right measure, at the right time and at the right place. This same applies to people with disabilities and their families, with whom I've had numerous opportunities to support over my career.